



FACT SHEET: Title VI

What is Title VI?

Title VI is a federal regulation that requires that no person in the United States of America shall, because of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives federal assistance.



Who is Protected Under Title VI?

Title VI protects everyone regardless of race, color, or national origin. It has two administrative directives; environmental justice protects low-income and/or minority communities, and limited English proficiency (LEP) protects individuals whose primary language is not English. Limited English proficient individuals have limited ability to read, speak, write or understand English. LEP individuals may be competent in English for certain types of communication (e.g., speaking or understanding), but still have Limited English Proficiency in areas such as reading or writing.

Does Title VI only Protect U.S. Citizens?

No, Title VI protects all persons in the United States whether or not they are U.S. citizens.

How Does the Community Benefit from Title VI?

Free language line assistance is available to customers in their primary language. Customers can call (408) 321-2300 to request assistance.

The Language Line can be used for:

- Bus and light rail trip planning information.
- Information on how to purchase a Clipper® Card.
- Free language assistance at VTA meetings.
- Free interpreters and/or translation of documents.



How Does VTA interact with the Community regarding Title VI?

VTA seeks our customers' input when considering changes to bus routes, fares or improving our bus stops and services. Our customers' input enables us to make decisions that serve our community's interest. Scheduled VTA meeting dates, times, and locations are advertised in (a) VTA Take-One (VTA's on-board newsletter), (b) VTA's website: www.vta.org, (c) local mainstream and ethnic newspapers, (d) community centers, (e) libraries, and (f) neighborhood markets, among others.

