



Date: August 18, 2005  
 Committee Meeting Date: \_\_\_\_\_  
 Board Meeting Date: September 1, 2005  
 ACTION X DISCUSSION \_\_\_\_\_ INFO X

**BOARD MEMORANDUM**

**TO:** Santa Clara Valley Transportation Authority  
 Board of Directors

**THROUGH:** Michael T. Burns  
 General Manager

**FROM:** Kaye L. Evléth  
 Chief Administrative Officer

**SUBJECT:** Employees of the Month for September 2005 and Supervisor of the Quarter

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**RECOMMENDATION:**

Recognize: Belete Bekele, Guadalupe Maintenance; Ronald Young, Chaboya Administration; and Chuck Viada, Guadalupe Operations as our Employees of the Month for September 2005, and Michael Avery as Supervisor of the Quarter.

**BACKGROUND:**

Belete Bekele, Substation Maintainer at the Guadalupe Division has served VTA for nearly 11 years. He is a dedicated worker who consistently recognizes customer service as an integral part of his work. He served on the Tasman East-Capitol Corridor and Vasona Line projects with excellence. As a Substation Maintainer, he keeps key personnel informed of potential design issues and is always available to trouble shoot and offer solutions. His efforts and conscientiousness enables VTA to detect and correct potential problems on time. Belete has performed exceptionally well and brings value to the Way, Power & Signal Department. Congratulations to Belete Bekele, Maintenance Employee of the Month for September 2005!

Ronald Young, Bus Technical Trainer at the Chaboya Division, has served VTA for over 26 years. He personifies quality and excellence in his style of customer service both internally and externally. He has assisted in the successful training of approximately 150 Coach Operators over the past five years. He is highly valued by many of VTA Operators for his advice and mentoring during and after their training. Ron is well regarded by his colleagues and supervisors. Nicknamed the "Professor" in recognition of his extensive knowledge of varied subject matters, Ron has chaired the Black History Month and Juneteenth Celebrations for several years and has also served or supported other diversity celebrations at VTA. Congratulations to Ronald Young, Administration Employee of the Month for September 2005!

Chuck Viada, Light Rail Operator at the Guadalupe Division, has served VTA for about five years. His knowledge of bus and Caltrain transfer information is highly valued by transit riders. He is well respected and noted for his focus in providing consistent, high-level customer service. A compassionate employee, Chuck is highly supportive of his coworkers who depend on him to share his experience and expertise in serving the public. Chuck is definitely a true asset to the Guadalupe Division. Congratulations to Chuck Viada, Operations Employee of the Month for September 2005!

Michael Avery, Assistant Superintendent at Guadalupe Division, has served VTA for 23 years. He is a self-motivated, dedicated employee who continues to make significant efforts to improve himself, his department and VTA. Michael joined VTA as a Coach Operator, later becoming a Light Rail Operator and then, a Technical Trainer. In his current position, he manages VTA Field Supervisors, giving them directions and the leadership required for them to excel. He creates a cohesive, motivated and highly efficient unit serving a crucial function within VTA. Michael continues to strive and demand performance excellence from his staff. A consummate supervisor, he listens to the recommendations of his staff and treats them with deserved respect. Congratulations to Michael Avery, Supervisor of the Quarter 2005.

Prepared by: Theresa Ortega, Employee Relations Department