

Date: _____ February 22, 2008

Committee Meeting Date: _____ N/A

Board Meeting Date: _____ March 6, 2008

BOARD MEMORANDUM

ACTION ITEM

TO: Santa Clara Valley Transportation Authority
Board of Directors

THROUGH: Michael T. Burns
General Manager

FROM: Bill Lopez
Chief Administrative Officer

SUBJECT: Employees of the Year for 2007

RECOMMENDATION:

Recognize Kermit Cuff, Transit Service Development Specialist III, River Oaks Administration; Angela Snell, Coach Operator, Cerone Division; and Steve Maloon, Transit Mechanic - Hydrogen, Cerone Division, as Employees of the Year for 2007; and Steve Rogers, Maintenance Supervisor, Cerone Division, as 2007 Supervisor of the Year.

BACKGROUND:

Kermit Cuff, Transit Service Development Specialist III in the Service and Operations Planning Department at River Oaks, is our 2007 Administration Employee of the Year. An employee of VTA for over 27 years, Kermit performs his work with very high standards. He possesses extensive knowledge of the bus and light rail system as well as strong project management skills. Working with several schedulers, Kermit manages the timing of all 74 bus routes and three light rail lines. Additionally, Kermit prepares the quarterly sign up assignment list that outlines all tasks for each route, including re-routes, adding and deleting stops, adjusting running time and coordinating with light rail and Caltrain schedules. Most recently, Kermit has been involved with the Comprehensive Operations Analysis planning process and was instrumental in preparing cost analysis reports on the proposed route changes. Kermit's dedication to his work and his high level of professionalism set a great example and help make VTA a better place to work. Congratulations to Kermit Cuff, Administration Employee of the Year!

Angela Snell, Cerone Division Coach Operator, is our 2007 Operations Employee of the Year. Angela has been with VTA since 1990 and is a safe and dedicated driver, as indicated by her Million Mile Award for safe driving. In her role as Line Instructor, Angela shares her extensive knowledge of bus operations, serving as an excellent role model to her fellow Coach Operators. She has received numerous customer compliments for treating her passengers with courtesy, professionalism and compassion, with one customer referring to her as a "VTA Angel on the Road." Angela takes pride in her work and continuously strives to represent VTA in a positive and productive manner. She upholds the organization's commitment to providing excellent

customer service and is very deserving of this award. Congratulations to Angela Snell, Operations Employee of the Year!

Steve Maloon, Transit Mechanic at Cerone Division, is our 2007 Maintenance Employee of the Year. Steve has over 29 years of service with VTA, and he is one of only two employees who are specially trained to work on the Zero Emission Buses powered by hydrogen fuel cells. Steve demonstrated his dedication to the Zero Emission Bus project by attending an intensive six-week training program in Canada. Upon his return, Steve and his fellow team member put their training into action and helped VTA meet the challenges of the Zero Emission pilot project. In addition, Steve's work has enabled VTA to participate in many events that showcase the buses to the community, where he shared his expertise when answering questions from the general public, representatives from other transit organizations, and public officials. Definitely an asset to VTA's Cerone Maintenance Department, Steve is an outstanding and worthy recipient. Congratulations to Steve Maloon, Maintenance Employee of the Year!

Steve Rogers, Maintenance Supervisor at Cerone Division, is our 2007 Supervisor of the Year. Steve started with VTA in 1981. He is known for his calm and professional nature, and always strives to generate a positive work environment for his team. Steve is very thorough and detail oriented, consistently placing the needs of VTA at the top of his priorities. He is known as the person to count on to get something done, whether it is helping his staff in closing out an urgent work order, or managing a special project that involves service or repair on all motor coaches. Steve demonstrates effective leadership skills with his staff while meeting numerous daily challenges with enthusiasm and a caring attitude. Congratulations to Steve Rogers, Supervisor of the Year!

Prepared by: Mitsuno Baurmeister, Employee Relations Department