

Date: \_\_\_\_\_ April 14, 2008

Committee Meeting Date: \_\_\_\_\_ N/A

Board Meeting Date: \_\_\_\_\_ May 1, 2008

**BOARD MEMORANDUM**

**ACTION ITEM**

**TO:** Santa Clara Valley Transportation Authority  
Board of Directors

**THROUGH:** Michael T. Burns  
General Manager

**FROM:** Bill Lopez  
Chief Administrative Officer

**SUBJECT:** Employees of the Month for May 2008

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**RECOMMENDATION:**

Recognize Ephraim Cadaing, Management Analyst, River Oaks Administration; Anita Jacobson, Coach Operator, North Division; and Salvador Gonzales, Transit Mechanic, North Division, as Employees of the Month for May 2008.

**BACKGROUND:**

Ephraim Cadaing, Management Analyst in the Operations Analysis, Reporting and Systems department at River Oaks, is the Administration Award Winner for March. Ephraim has over 17 years of service with VTA. He is known by his coworkers as a true team player who is always willing to help others when needed. Ephraim's specialized knowledge of SAP Plant Maintenance enables him to quickly respond to questions regarding scheduling and monitoring all VTA vehicle maintenance to keep VTA's fleet up and running. Ephraim is a valued member of his division and his exceptional level of professionalism and customer service are worthy of recognition. Congratulations to Ephraim Cadaing, Administration Employee of the Month for May!

Anita Jacobson, North Division Coach Operator, is our May Operations Award Winner. Anita has been with VTA since 1999, and has consistently met the high performance standards of her job. She has received positive customer feedback for providing courteous service to her riders. One passenger complimented Anita for "imparting a sense of security" to the passengers as she dealt with an unruly customer in a firm but professional manner. Recognized by her supervisors for attention to safety, excellent driving skills and a positive attitude, Anita sets a great example for her fellow Coach Operators. Congratulations to Anita Jacobson, Operations Employee of the Month for May!

Salvador Gonzalez, Transit Mechanic at North Division, is our Maintenance Employee of the Month for May. Salvador has been with VTA for 28 years. In his current assignment as a Transit Mechanic, Salvador performs skilled mechanical work to help ensure that VTA coaches are in excellent condition for the morning pullout. Upholding VTA's high standards of quality job

performance, Salvador responds timely to mechanical problems, showing genuine concern for VTA's service reliability. Recognized by his supervisors for his strong work ethic and excellent working relationships, Salvador helps make VTA a better place to work. Congratulations to Salvador Gonzalez, Maintenance Employee of the Month for May!

Prepared by: Mitsuno Baurmeister, Employee Relations Department