

## Bus System Overview

### Background

VTA's Bus services began January 1, 1973 when VTA's predecessor, "County Transit", purchased three financially strapped local bus lines and created Santa Clara County's first publicly operated bus service. VTA's bus services have grown from a fleet of 50 buses in serious need of upgrades and repair to a full-service bus system of 450 active buses, zero-emission buses, smaller Community buses and three bus divisions with maintenance and overhaul capabilities. VTA's Bus Services provide sustainable, accessible and community-focused transportation that is environmentally responsible and promote the vitality of our region.

### Service Summary

<b>Number of Active Buses in Fleet:</b>	450
<b>Average Age of Buses in years:</b>	7.5
<b>Local Routes:</b>	58
<b>Express &amp; Limited Stop Routes:</b>	17
<b>Total Routes:</b>	75
<b>Total Route Miles traveled:</b>	1,235
<b>Total Ridership in Fiscal Year 2008 (millions):</b>	33.1
<b>Average Weekday ridership:</b>	106,673
<b>Riders per Total Hour:</b>	23.8



**Disabled Access:** All buses are equipped with lifts or ramps to make boarding easier for persons who use wheelchairs or mobility devices or for anyone who may have difficulty negotiating steps. Operators are always available to provide boarding assistance.

### Facilities

<b>Total Bus Stops:</b>	3,814
<b>Bus Stops with Shelters or Benches:</b>	2,728
<b>Number of Bus Park &amp; Ride Lots:</b>	8 lots with 560 spaces

### Transit Centers:

Alum Rock	Lockheed Martin	San Jose Diridon
Eastridge	Mountain View	Santa Clara
Frances Street	Palo Alto	Valley Fair
Gilroy	Penitencia Creek	West Valley College
Great Mall	San Antonio	Winchester

## Service Quality

Percent of Scheduled Service Provided: 99.61%

Miles Between Mechanical Breakdowns: 7,520

Miles Between Bus Accidents: 88,190

## How to Reach Us

For more information on existing VTA Light Rail and Bus service, call VTA Customer Service at (408) 321-2300, TTY for the hearing impaired at (408) 321-2330, or visit us on the web at [www.vta.org](http://www.vta.org).



**VTA Mission:** VTA provides sustainable, accessible, community-focused transportation options that are innovative, environmentally responsible, and promote the vitality of our region.