



TAMIEN CHILD CARE CENTER

What

The Tamien Child Care Center is a conveniently located, state-of-the-art childcare facility offering the highest quality of care and educational programs. Bright Horizons Children's Centers, Inc., a nationally known child care operator, operates the center under contract to the Santa Clara Valley Transportation Authority (VTA).

Bright Horizons has consistently been the only child care organization named to the "100 Best Companies to Work for in America" list by Fortune magazine. In addition, more than half of the organizations on The Working Mother "100 Best Companies" list are Bright Horizons clients. In 2005, parents scored client satisfaction at 98.0% in an organization-wide survey. Tamien Child Care Center parents scored their satisfaction at 96.8%.

The center is fully licensed by the State of California and has earned an accreditation from the National Academy of Early Childhood Program. The center accommodates 125 children from 6 weeks through 5 years.

Where

Located at a major transportation hub, the Tamien Child Care Center is at the Tamien Caltrain and Light Rail Stations, near Highway 87 and Alma Avenue and is served by VTA bus lines 25 and 82. The center is built on a section of the Caltrain parking lot that is owned by VTA. The Tamien Child Care Center address is 1197 Lick Avenue, San Jose, CA, 95110. The telephone number (408) 271-1980, web address www.brighthorizons.com, and email, tami@brighthorizons.com.

Why

The Tamien Child Care Center is the first of its kind in its extensive relationship to transit services. The Center offers childcare and transit services at the same location, providing a viable incentive to parents to use public transportation. In a typical case, a parent parks free at the station, drops the child off at the center and rides light rail, Caltrain, or a bus to their final destination. Nearly 40% of the Center families use VTA or Caltrain to commute to work daily - the vast majority of commuter families (38%) use bus and light rail. Special transit incentives are offered to patrons, including:

- Discounts on VTA light rail and bus monthly pass
- Priority enrollment and discounts on tuition for children of all transit users
- Free commuter parking
- Transit information on site

How

This \$2.5 million facility was built using state and local funds along with 80% federal funding made available from the Intermodal Surface Transportation Efficiency Act of 1991 (ISTEA), which encourages development compatible with intermodal transportation.

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The Center receives no compensation from VTA for the performance of services. Bright Horizons is responsible for all management, operations, and staffing of the Center, including repairs, maintenance and improvements. VTA's Operations Maintenance and Real Estate staff are responsible for overseeing the Center through quarterly meetings, site inspections, assessments and monitoring.

When

Construction on the center started in October 1994. The center became operational in November 1995. It is open Monday through Friday from 6:30 a.m. to 6:30 p.m.

Services

There are optional enrichment classes for pre-school and transition age- children, such as gymnastics, music, and music classes. Tamien sponsors regular parent education programs, including classes, workshops and discussion groups. These meetings are held at the end of the day and child care is available. The Center holds many family social events at different times through out the year. These events can take place at lunch time, evenings or on the weekends.

Program Quality

The facility consists of experienced and well-educated teachers committed to meeting the emotional, social, physical and educational needs of children. The program is based on the *National Association for the Education of Young Children* guidelines for program quality. The center offers small classes and low faculty-to-child ratios.

Faculty-to-child Ratio		Center Capacity	
• Infants	1 / 3.5	• 21 infants	
• Toddlers	1 / 4	• 20 toddlers	
• Twos	1 / 6.5	• 26 two year olds	
• Preschool	1 / 10	• 48 preschoolers	
• Pre-Kindergarten	1 / 10	• 20 Pre-Kindergartens	

How to Reach Us

For more information on the Tamien Child Care Center or other VTA projects, call VTA Community Outreach at (408) 321-7575, TDD only (408) 321-2330, or visit us on the web at www.vta.org.