

Help Improve the Eastridge Transit Center!

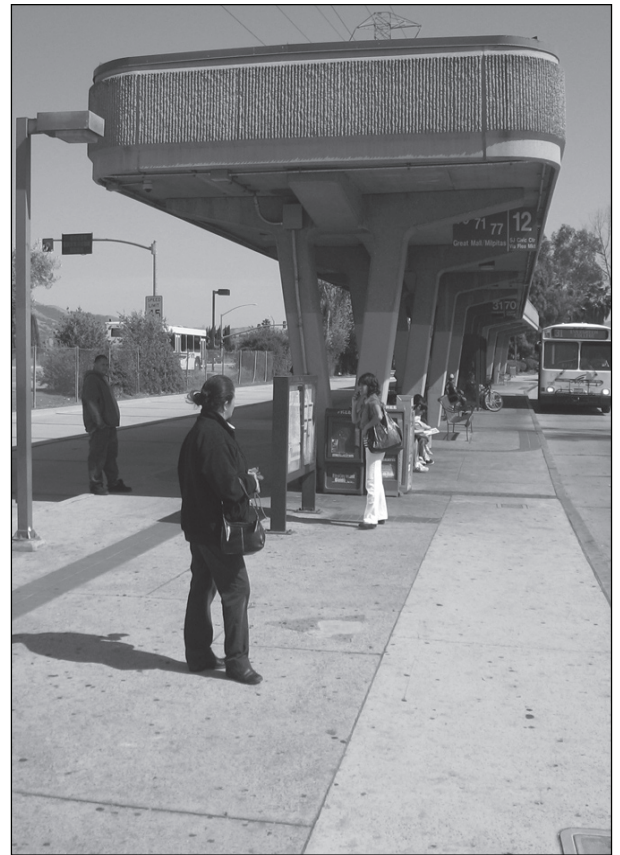
How would you improve the Eastridge Transit Center? The Santa Clara Valley Transportation Authority (VTA) is working together with the community to identify options for improving the Eastridge Transit Center and needs your ideas!

VTA wants to hear your ideas on how to accomplish two things:

- Make it easier for community residents to get to the transit center
- Improve the waiting environment for passengers

VTA has plans to add sidewalks and trees to Capitol Expressway and reconstruct the Eastridge Transit Center. What do you think will make the new transit center more appealing and encourage people to use transit? Some ideas may include:

- **Improving sidewalks, crosswalks, pathways and bike lanes** to make access to the transit center and the Eastridge Mall more convenient and safe
- **Modifying the shelter, benches, and lighting** to improve comfort while waiting for the bus
- **Adding more signage and route information** to make bus transfers easier
- **Improving bike storage** to encourage riders to bike to the transit center instead of driving
- **Providing more information in languages other than English** to raise awareness of the services at the transit center



Project Location: Eastridge Transit Center at Capitol Expressway, San Jose

Tell us what you think

Help improve the Eastridge Transit Center by completing the form on the reverse side and returning it to the drop-off box provided. You also may return the form via U.S. Mail, Attn: Jody Littlehales, Valley Transportation Authority, 3331 N. First St., Bldg. B, San Jose, CA 95134-9954. Please return it no later than August 30, 2009.

Contact

Contact VTA Customer Service at (408) 321-2300 or customer.service@vta.org to submit comments, request a project representative to visit your organization, or to receive more information about the project. You can also look at the project Web site at www.vta.org/studies/eastridge_transit_center_improvement_study.

About the VTA

The Santa Clara Valley Transportation Authority (VTA) is responsible for bus and light rail operations, highway improvements, and planning for transit, highways, roadways, bikeways, and pedestrian facilities.

Please complete the feedback form on the reverse.

Feedback Form

The VTA needs your input! Your comments will be used to help develop and refine design concepts that will include pedestrian improvements in the project area, improved neighborhood access to the transit center and ultimately a new transit center.

1. How do you typically get to the Eastridge Transit Center (check one)?

Walk

Bus

Bike

Car

Dropped off by car

Other: _____

2. Where are you traveling from to get to the transit center (please indicate street and nearest cross street)?

3. Do you primarily travel to the transit center to (check one):

Make a bus transfer

Shop at the Eastridge Mall

Other: _____

4. What improvements do you think would make it easier for pedestrians and bicyclists to get to the transit center (check all that apply)?

Longer signal time at crosswalks

Lighting

Signage

Additional bicycle and pedestrian lanes (where: _____)

Pedestrian/bike crossings and sidewalks (where: _____)

Other: _____

5. What would help you feel more secure at the transit center (please rate on a scale of 1 to 5, with 1 being not helpful and 5 being extremely helpful):

— Additional lighting

— More retail/activity around the transit center

— Staffed informational help booth

— More security officers

— Security cameras

— Other: _____

6. Please check which of the following features you would most like to have at the transit center (please rate on a scale of 1 to 5, with 1 being not helpful and 5 being extremely helpful):

— Bike lockers/racks

— Lighting

— Trash cans

— Drinking fountains

— Restrooms

— Landscaping

— Newspaper/food/beverage sales

— More benches/seating

— Signage

— Real-time information

— More transit information

— Transit information in multiple languages

— Other: _____

7. Please use the space below to note any concerns or suggestions to improve the transit center.
