

From: VTA Board Secretary
Sent: Tuesday, February 2, 2021 4:59 PM
To: VTA Board of Directors
Subject: VTA Information: Ridership for December 2020

VTA Board of Directors:

Attached is a memorandum from Chief Operating Officer David Hill regarding VTA ridership for December 2020.

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 N. First Street
San Jose, CA 95134
408.321.5680
board.secretary@vta.org



Date: January 29, 2021
Current Meeting: NA
Board Meeting: February 4, 2021

BOARD MEMORANDUM

TO: Santa Clara Valley Transportation Authority
Board of Directors

THROUGH: Evelyn Tran, General Counsel & Interim General Manager/CEO

FROM: David Hill, Chief Operating Officer

SUBJECT: VTA Ridership December 2020

Policy-Related Action: NA

Government Code Section 84308 Applies: No

INFORMATION ITEM

EXECUTIVE SUMMARY:

- To present the bus and light rail ridership performance of the Santa Clara Valley Transportation Authority.

STRATEGIC PLAN/GOALS:

The report is an information item only.

BACKGROUND:

This report is routinely produced after each month. This report is for the month of December 2020.

CLIMATE IMPACT:

The report is an information item and will have no impacts to climate change.

DISCUSSION:

December 2020 total monthly system ridership for bus and light rail was 910,829, a decrease of 67.2% over December 2019. Bus ridership was down by 66.0% compared to December 2019. Light rail ridership was down by 71.3% compared to December 2019. December 2020 recorded a decrease of 3.2% over November 2020.

Ridership	Dec-2020	Compared to				Calendar-Year-to-Date		
		Dec-19	Percent Change	Nov- 20	Percent Change	Current Jan'20-Dec'20	Prior Jan' 19-Dec'19	Percent Change
Bus	720,164	2,116,078	-66.0%	740,385	-2.7%	12,441,420	26,928,611	-53.8%
Light Rail	190,665	664,167	-71.3%	200,846	-5.1%	3,175,194	8,350,769	-62.0%
System	910,829	2,780,245	-67.2%	941,231	-3.2%	15,616,614	35,279,380	-55.7%

VTA operated at reduced service levels compared to last year while limiting vehicle capacity to adhere to social distancing guidelines. Free service was provided as usual on New Year's Eve.


The boardings per total hour and boardings per revenue hour for bus and light rail for December are shown in the table below:

	Boardings per Total hour ¹			Boardings per Revenue hour ²		
	Dec-2020	Dec-2019	Percent Change	Dec-2020	Dec-2019	Percent Change
Bus	8.2	18.5	-55.7%	7.7	17.0	-54.9%
Light Rail	18.2	53.5	-66.0%	17.0	50.7	-66.5%

¹ Total hours – Includes revenue hours and deadhead hours (hours that a vehicle travels when out of revenue service).

² Revenue hours - Scheduled hours of service available to passengers for transport on the routes. Includes recovery/layover time

MEMORANDUM

TO: VTA Board of Directors 

FROM: Evelyn Tran, General Counsel and Interim General Manager/CEO

DATE: February 3, 2021

SUBJECT: New Federal Mask Order and Rear Door Boarding Reinforce VTA's Commitment to Safety

To continue providing a safe, clean and reliable service for our customers and employees during the pandemic, VTA evaluates and adjusts protocols to reduce the spread of COVID-19. With Santa Clara County returning to the Purple Tier, we will implement additional measures to further reduce behaviors that may be contributing to the rise in positive cases among our VTA frontline workers.

- 1) Effective February 1, 2021 the Federal **mandatory mask order** while on or waiting for transit reinforces our local mandate and remains a top requirement for us to operate safely. Customers will not be able to board or remain on transit if not properly wearing a face covering. Masks are available onboard all vehicles, as is hand sanitizer. Signage will be posted on vehicles stating that wearing masks properly on or waiting for transit is now federal law and failure to do so is a violation of that law. Enforcement remains with our contracted Santa Clara County Sheriff's Transit Patrol Team.
- 2) Starting February 8, 2021 VTA will **increase frequency** on seven bus routes to reduce the number of passenger pass-ups and still maintain the social distance requirement as the economy begins to open up.
- 3) Also on February 8, VTA will **test rear-door boarding** and pause fare collection to further reduce customer-operator interactions. We will closely monitor how this impacts the positive rate of infection of VTA employees while also monitoring compliance with existing safety policies and rules by deploying compliance officers at VTA divisions and in the field.
- 4) VTA is also exploring **additional third-party resources to lead the internal reporting process** mandated by the County's Department of Public Health when a positive case is reported by one of our employees.

In addition to these further measures, VTA's [10-Point Plan](#) outlines actions that we continue to take to strengthen trust in transit, including frequent cleaning and sanitization of vehicles and work areas, personal protective equipment, face coverings, social distancing, ventilation, and touchless fares.

From: VTA Board Secretary

Sent: Thursday, February 4, 2021 1:14 PM

To: VTA Board of Directors

Subject: VTA Info: Board of Directors Updated Agenda Packet for the February 4, 2021 Meeting

Importance: High

VTA Board of Directors:

The February 4, 2021, Board of Directors Agenda Packet has now been updated to include additional materials for:

- **Agenda Item #5.3:** Standing Committee Chairpersons' Reports
- **Agenda Item #6.8:** Vehicle Registration Fee (VRF) Annual Report – Public Comment
- **Agenda Item #6.11:** Unapproved Minutes/Summary Reports from VTA Committees, Joint Powers Boards (JPB) and Regional Commissions
- **Agenda Item #7.1:** Governance and Audit Committee and Auditor General Duties Overview - Presentation
- **Agenda Item #7.2:** Auditor General Recommended Work Plans for FY 2021, 2022 and 2023 – Presentation
- **Agenda Item #8.1.A:** General Managers Report - COVID-19 Safety Related Measures Update Presentation
- **Agenda Item #8.1.B:** General Managers Report - Public Safety and Ridership Data; and Public Comment

You may access the updated packet on our [Agenda Portal](#).

- Also please see attached timed Board Agenda

Thank you,

VTA Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 North First Street, Building B-1
San Jose, CA 95134-1927
Phone: 408-321-5544



From: VTA Board Secretary

Sent: Friday, February 5, 2021 1:59 PM

To: VTA Board of Directors

Subject: VTA Information: Board of Directors Updated Agenda Packet for the February 4, 2021 Meeting

VTA Board of Directors:

The February 4, 2021, Board of Directors Agenda Packet has now been updated to include additional information for:

- **Agenda Item #2.2:** Resolution of Appreciation for Nuria Fernandez – Public Comment (Beekman)
- **Agenda Item #3:** Public Comment (Beekman)
- **Agenda Item #6.4:** Technology Consulting and Support Services – Public Comment (Beekman)
- **Agenda Item #6.9:** Revised 2021 Appointments – Public Comment (Lebrun)
- **Agenda Item #8.2:** Chairperson’s Report – Public Comment (Lebrun)

You may access the updated packet on our [Agenda Portal](#).

Thank you,

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