

Construction work to improve and maintain the water system is scheduled to begin in your neighborhood approximately: "JAN 24 2022

This is not a water interruption/shutdown notification. You will receive a separate notification a minimum of 2 days prior to service being interrupted/shutdown.

- ADVANCE NOTICE WILL BE GIVEN for traffic control and/or blockage of driveways.
- FINAL CLEAN UP AND PAVING will generally occur 30-60 days (weather permitting) after installation.
- SAN JOSE WATER COMPANY IS COMMITTED TO MINIMIZING INCONVENIENCE to our customers.

If you have any questions or concerns regarding this construction project, please contact our contractor or the San Jose Water Company Construction Department at the number marked below:

Spacific Underground Construction, Inc. (408) 977-1655

West Valley Construction 408-371-5510

San Jose Water Company (Const.) 408-279-7871



San Jose Water Company

110 West Taylor Street San Jose, CA 95110-2131 Customer Service: (408) 279-7900 www.sjwater.com

Office Hours 8:00am - 5:30pm Mon-Fri



WHAT TO EXPECT AFTER THE PROJECT IS COMPLETE

After construction work is complete and water service is restored, mineral sediment deposits within the inner walls of pipes will sometimes break loose and cause rusty or dirty looking water. Additionally, air may become trapped in the plumbing lines. To clear up these symptoms, simply flush your lines by turning on your faucet(s) for several minutes until the water clears.

If you experience reduced or uneven water flow at your faucet(s), we suggest you clear all faucet aerators (screens). Simply remove, clean and replace the aerators.

Plumbing which complies with the Uniform Plumbing Code (UPC) and has been properly maintained should not be permanently affected by most maintenance work performed by San Jose Water Company or its contractors.

If you require additional assistance, please call our Customer Service Department at (408) 279-7900. Our service representatives will be happy to assist you. Thank you again for your cooperation during this project.



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San Jose, CA 95110-2131
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