



# **VTA Contact Information**

Santa Clara Valley

**VTA Downtown Customer Service Center** 55-A West Santa Clara Street, San José, CA 95113 Monday through Friday, 9:00 a.m. to 6:00 p.m. Closed Saturdays, Sundays and holidays

## **Customer Service Call Center**

(408) 321-2300 Automated information available 24 hours in English/Spanish (800) 894-9908 outside Santa Clara County (408) 321-2330 TTY

**VTA Bike Locker Information** 

(408) 321-7520 bikelockers@vta.org

customer.service@vta.org

# Lost and Found

Retail Value \$4.00

June 2020

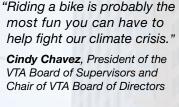
If you forget your bike on the bus or train, you can claim it at 3331 North First Street, San José, CA 95134 in the Protective Service's Department located in Building C between the hours of 9 a.m. to 4 p.m. Monday through Friday. Please call (408) 321-7171 to check for your bicycle before arriving.

# **Get Involved**

VTA and County Bicycle and Pedestrian Advisory Committee . . vta.org/about/board-and-committees Silicon Valley Bicycle Coalition . . . . . bikesiliconvalley.org Friends of Stevens Creek Trail . . . . . stevenscreektrail.org California Bicycle Coalition ..... calbike.org California Walks.......calwalks.org

Many cities have a Bicycle and Pedestrian Advisory Committee (BPAC) comprised of residents who provide input on bicycle and pedestrian issues. Contact your city government for more information.

The VTA Bikeways Map illustrates the bike lanes. multi-use paths, and bicycle/pedestrian bridges throughout Santa Clara County. The map also rates the level of difficulty for selected streets. The ratings were developed jointly by VTA, local jurisdictions, and bicyclists. This map is also available at: vta.org/go/maps







# **Bikes on Transit**

**General Rules:**  All bicyclists must pay the appropriate fare. There is no additional charge for bringing a bicycle on board.

Allow other passengers to enter or exit before loading or unloading your bicycle.

Bicyclists are responsible for loading and unloading their bicycles.

Do not block doors, aisles, or stairwells with your bicycle

Avoid getting chain grease on transit vehicles and other Muddy bicycles are not permitted on board at any time.

Bicyclists must attend to bicycles not secured in racks while on board transit vehicles. Only human powered and sealed dry cell or gel cell

electric-assisted bicycles are allowed on board. In emergency situations, please leave your bicycle on board.

Always walk your bicycle on station platforms and at transit

Do not lock your bicycle to poles, light fixtures, railings, etc. at transit centers or on rail platforms

### Bikes on VTA Buses

All VTA buses have exterior racks that accommodate at least two bikes. Newer 60-foot articulated buses also have bike parking inside the bus, accessible through the rear door. Let the operator know before loading or unloading your bike.

Bikes on VTA Light Rail Each VTA light rail vehicle has

interior racks with space for up to eight bicycles. Please enter through the doors marked by a bicycle symbol.

Bikes are allowed on **Caltrain and BART** See caltrain.com and

# **Bike Share**

bart.gov for details.

Bikes are available for up to 45-minute rentals at Bay Wheels stations or with dockless e-bikes. For a map of locations, pricing, and more information: www.lyft.com/bikes/.

### E-Scooters E-scooters are available from

multiple companies throughout the county. E-scooters should only be ridden in the street or in bicycle facilities like trails and bike lanes.

### **Secure Bike Lockers**

Secure bike parking is provided at various locations throughout Santa Clara County. See the map on the reverse side for locations.

Day-Use Lockers

VTA provides first-come first-serve electronic bike lockers at VTA transit centers and most light rail and Caltrain stations. A nominal fee. deducted from a "smart card" is charged for each use. To view locker locations or to sign up for a BikeLink smart card: bikelink.org (888) 540-0546.

Long-Term Use Lockers

VTA rents bike lockers to bicyclists with a \$25 key deposit. Keyed lockers are provided at light rail stations, transit centers, and Caltrain stations. To inquire about renting a locker: (408) 321-7520, Bikelockers@vta.org.

### **Caltrain Stations**

Most Caltrain stations in Santa Clara County offer secure bike parking. For inquiries:

Bike lockers at stations Tamien northward: contact Caltrain at caltrain.com or (650) 508-6350. Bike lockers at stations south

of Tamien: contact VTA at bikelockers@vta.org or (408) 321-7520. Bicycle storage shed in Mountain View: City of Mountain View

public.works@mountainview.gov or (650) 903-6311. Palo Alto Bikestation: (562) 733-0106 or bikestation.org or

Palo Alto Bicycles at (650) 328-7411.

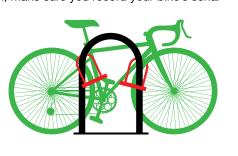
# **BART Stations**

Milpitas and Berryessa BART stations will provide electronic bike lockers and a secure bike room for 200+ bikes once they open in 2020.

# Preventing Bicycle Theft

Locking your bike to a bicycle rack can prevent most bicycle thefts. If you are leaving your bike at a station make sure it is locked well. Whether you're taking your bike on board or parking it at a station, make sure you record your bike's serial number along with

a description of the bike. This will areatly increase our chance of recovery if it is stolen. Lock frame and both wheels with U-Locks. Cable locks are easily cut.



# **Tips for Commuting by Bicycle**

- Plan your route in advance. Use this map, online maps, and talk to other bicyclists to find the best route for you. Test ride your route when you're not in a rush.
- Maintain your bicycle in good condition. Check brakes regularly and keep tires properly inflated. Routine maintenance is simple and you can learn to do it yourself. Ride a well-equipped bicycle. Be sure your bicycle is

adjusted to fit you properly. Outfit it with front and rear lights.

- a bell, rear-view mirror, and fenders (for rainy rides). Racks, baskets or bike bags are also useful for carrying things. • Dress appropriately. Wear a helmet whenever you ride (required by law for bicyclists 17 and under). Wear clothes in layers, so you can adjust to temperature changes on
- longer rides. Wear reflectors or flourescent colors when riding in the dark. • Add transit to your ride. Taking your bike on the bus or train means you can travel longer distances or skip
- **Take a class.** Several organizations provide bicycle classes for adults. Start by contacting the Silicon Valley Bicycle Coalition: bikesiliconvalley.org

sections you're not comfortable biking.

- Expressways: Bicycles are permitted on all Santa Clara County expressways. The expressways generally carry high volumes of traffic at high speeds. Bicyclists are therefore advised to use caution. Although there are bike lanes on some expressways, expressways should only be used by bicyclists with advanced skills.
- On-ramps/Off-ramps: Bicyclists should exercise extreme caution in areas where freeway and expressway on-ramps and off-ramps merge with local streets.
- Bike loop detectors: At some intersections, bicyclists can trigger a green light by placing the bicycle's wheels on the

loop detector. The loop indicator may or may not be marked with a permanent stencil.



# **Downtown San José** Bike path off street Unpaved path To Alviso Separated bikeway (7 miles) Civic Bike lanes on street Bike Boulevard Bike route or sharrow High caution Freeways (bicycle prohibited Bike/pedestrian bridges/undercrossing Access points to bike paths Freeway on/off ramp crossing ocations with bike elockers and bike racks (need smart card) VTA light rail and station College Park Station Altmont Commuter Express/Capitol Corridor Middle & high schools To Los Gato (8 miles)⇒

# MICROMOBILITY LAWS & SAFETY TIPS

Bicyclists, like all roadway users, must follow the California Vehicle Code. The Vehicle Code is available at codes.findlaw.com/ca/ vehicle-code/.

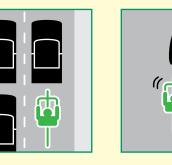
### Did you know?

- · Bicyclists have the same rights and responsibilities as motorists.
- · Bicyclists may ride on all roadways unless it is specifically prohibited.
- When passing bicyclists, motorists must leave at least three feet between the bicycle and vehicle. If three feet is not possible, motorists must slow down and pass safely.
- Unless specifically prohibited, slower-speed electric bikes are permitted on paved paths if they have a maximum motor-assisted speed of 20 mph. Trail speed limits must
- Electric scooters should only be ridden in bike lanes or on the street. You must have a driver's license or instruction permit to operate an e-scooter.



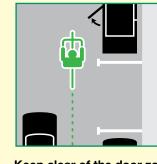
### Bicyclists and e-scooters are required to obey traffic signs and signals

Come to a complete stop at stop signs and red lights.



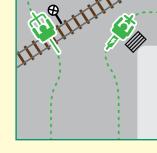
### Ride in the middle of the lane in slow traffic

Don't ride the line. Get in the middle of the lanes at busy intersections and whenever you are moving at the same speed as traffic.



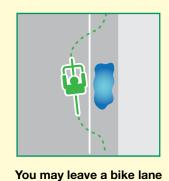
# Keep clear of the door zone

Ride a door's width away from parked cars. You have the right to ride in the middle of a traffic lane if it is too narrow to share with a car.



# Avoid road hazards

Watch out for parallel-slat drainage grates, slippery manhole covers, oily pavement, detour signage, sand, gravel and debris. at a 90 degree angle.



When a road hazard obstructs a bike lane, or you anticipate a motorist might turn across your path, you may temporarily merge with caution into the adjacent traffic lane for safety.



Hand signals tell motorists

Use hand signals

and self-protection.

RIGHT =

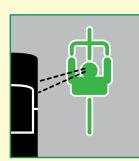
### Ride with both hands, ready to brake

You may need to stop suddenly at unexpected times. In rain, allow three times the normal braking distance.



# Ride to see and be seen

Use a strong headlight and rear reflector or taillight at night or when visibility is poor. Wear reflective or fluorescent clothing. Be sure your bike has pedal and side reflectors.



Scan the road around you Keep your eyes roving



the sidewalk.



constantly for cars, people, sand and gravel, grates, etc. shoulder without losing your balance or swerving.

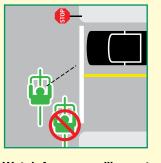


# Yield to pedestrians

Pedestrians on sidewalks and There are three ways to in crosswalks have the rightof-way. When entering or exiting driveways, bicyclists must yield to pedestrians on



what you intend to do. Signal lane. Do not go straight in a as a matter of law, courtesy, lane marked right-turn only.



### Watch for cars pulling out Make eye contact with

drivers. Assume they don't see you until you are sure they do. When the sun is in their eyes, drivers may not see you.



### Call out when passing other trail users

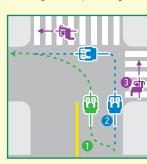
Slow down, call out or ring a bell before passing other trail users, and always give at least three feet passing distance.



# Ride the speed limit

on trails

Most trails have speed limits of 15 mph or less. Respect the safety and comfort of other trail users by riding at Cross railroad tracks carefully Learn to look back over your or below the speed limit, and slowing when passing.



### Choose the best way to turn left

make a left turn.

1. Like a vehicle: Signal, look back for oncoming traffic, then move into the left turn lane. Turn left when it is clear. 2. Like a bicycle: Ride to the far side of the intersection,

stop, turn, and then ride

across the street when the

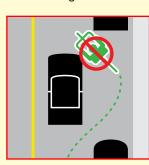
light turns green. 3. Like a pedestrian: Walk your bike across the intersection.





### Never ride against traffic

Motorists are not looking for people riding against traffic on the wrong side of the road.



### Don't weave between parked cars

Motorists may not see you when you try to move into traffic.



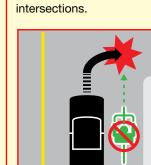
# In front, or far behind, not

To ensure drivers of large vehicles (buses, trucks and motor homes) can see you, stay out of their blind spots. Never pass on the right side. Ride far enough behind for the driver to see you, and at least four feet from the sides to avoid falling



# Don't ride on the sidewalk

The sidewalk is for pedestrians. Riding on the sidewalk is against the law in some cities. If you must ride on the sidewalk, ride slowly, yield to pedestrians, and watch for cars at driveways and



Don't pass on the right

Motorists may not look for nor see a person passing on the right.



# Don't bike under the influence

It is against the law to ride a bicycle or e-scooter under the influence of alcohol or drugs.



# Earbuds only in one ear

It is against the law to wear earphones or earbuds in both ears while riding. You must always keep one ear free to listen to traffic.

