

Milpitas and Berryessa Transit Centers Parking Handbook

Introduction:

The Santa Clara Valley Transportation Authority's (VTA's) BART Silicon Valley Berryessa Extension Milpitas and Berryessa Transit Centers provide 3,158 parking spaces. Each Transit Center provides parking in a multi-story parking garages or adjacent surface parking lots. These new garages and surface lots provide a variety of options and services, including spaces for cars, electric vehicle charging stations and designated parking areas for motorcycles.

A state-of-the-art Parking Access and Revenue Control System (PARCS) is in place to assist users in finding available parking spaces and to manage collection of parking fees. The PARCS also includes an Automated License Plate Reader (ALPR) System, which allows for no payment booths or barriers at the entrance or exits to parking lots and garages. Users must pay after parking and prior to entering the transit center.

The Parking Program for the Milpitas and Berryessa Transit Centers, including fees and charges, was adopted by [VTA's Board of Directors in November 2017](#).

Available Parking:

- 3,158 parking spaces
- 48 electric car parking spaces and chargers
- Parking is first come, first serve – no reservations are necessary.
- The maximum height for clearance and access to the garages is 8 feet, 2 inches.

Costs, Payments and Citations (2020):

Costs

- **\$3 per a day** for a 24-hour period
- **\$7 per a day** for long-term if parking for more than 2 days (must be paid in advance)
- **\$50 per month** (a 20% discount from regular daily fee)

If parking spaces are available, advanced payments for long-term parking can be made on the website at the rate of \$7 per day (counted as a 24-hour period). There is no limit on the number of days long-term parking. Parking fees are enforced **24 hours per day, 7 days a week**, including holidays through the ALPR System.

Motorcycles parked in the designated "Motorcycle Parking" area will be able to park for free. If a motorcycle is parked in a regular vehicle space, it will be charged the regular vehicle space rate. Disabled parking spaces cost the same rates as regular vehicle parking. Additionally, on the ground floor in the Milpitas parking garage there is a free short term (two-hour) parking for retail patrons.

How to Pay

VTA provides three payment options. All options require entering vehicle license plate number or vehicle identification number (VIN), which are then tracked for enforcement purposes. Displaying the receipt is not necessary.

Payment Options

1. **Online Account** (daily, long-term and monthly permits): Users can create a parking account for up to two vehicles at <http://www.vta.org/payparking>. On the website, users can set up online payments for an entire month at the discounted rate so that no further payment will be required when parking. Users will also have the option of creating a debit account to pay for parking one day at a time.
2. **Passport App** (daily permit only): Users can download the [Passport app](#) to pay for parking. It will allow users to use a credit or debit card to pay for daily parking with an added convenience fee.
3. **On-Site Payment** (daily and long-term permits only): Users can pay for parking at pay stations located on the ground floor of the garage and at the entrance to each surface lot. The pay stations will accept cash (\$1 or \$5 bills), credit cards, or debit cards for payment. No change is provided. Change machines are provided on-site to break larger bills into smaller bills. No refunds will be provided.

While users can have two vehicles registered to their parking account, when they purchase a parking permit, it is specific to one vehicle. If their second vehicle is parked in a garage or surface lot, the vehicle not associated with the permit will receive a parking ticket.

If users have a personalized license plate with symbols, they can still pay for parking by entering only the numbers and letters shown on their license plate and ignoring the symbols.

Automated License Plate Recognition (ALPR)

Parking revenue collection will be enforced through use of an Automated License Plate Recognition (ALPR) system. The ALPR system uses small cameras mounted on a vehicle that travels through the parking areas recording the license plates of vehicles that are parked in the Transit Centers. This information is then compared to a list of monthly patrons and those who have paid that day online, by smartphone or at the pay stations. If the system shows that someone has parked at the garage and not paid, a parking citation will be issued.

VTA adopted the Automated License Plate Recognition Monitoring – Usage and Privacy Policy on 10/3/2019. The policy is available here:

[Automated License Plate Recognition Monitoring - Usage and Privacy Policy](#)

Electric Vehicles

There are 24 charging stations at each garage available 24/7 on a first come, first serve basis. Electric vehicle charging costs \$1.00 per hour while users are charging in addition to their parking permit.

Users can pay to charge using the [ChargePoint](#) stations or via ChargePoint's app. Vehicles can remain in the electric vehicle parking space for the remainder of the time users paid to park, however VTA encourages moving to another space once fully charged.

Only electric vehicles may park in designated parking spaces; violators will be cited or towed at owner's expense. Vehicles must also be plugged into the ChargePoint stations to park in these spaces.

Rules, Regulations, Enforcement and Safety

VTA Parking Rules & Regulations

At VTA, our goal is to provide customers with a safe, comfortable trip every time they ride our system. To help ensure a safe and comfortable experience for our riders, we have created a series of rules and regulation that adhere to California law and VTA Ordinances.

Paying and Appealing a Citations

Parking violation citations may be issued by mail to the address listed on the vehicle's registration and/or placed on the vehicle's windshield.

Users must pay the penalty or contest the citation within 21 days of the date that the citation is issued. Failure to do so may result in additional penalties and the loss of their right to contest the citation. (CVC 40215) Also, a hold may be placed on their vehicle registration. Users may pay by mailing a check or money order, to Santa Clara Valley Transportation Authority, Citation Processing Center, PO Box 10479, Newport Beach, CA 92658-0479. Do not mail cash; a returned check fee up to bail amount may be assessed. Credit card payments may be made by calling 1-800-989-2058 or online at <http://www.citationprocessingcenter.com/>.

Users may contest the citation by requesting an initial review in writing to the address above, or online at www.CitationProcessingCenter.com. Users lose the right to appeal if the request is made after 21 calendar days of the citation issue date. If users have 5 or more outstanding citations, their vehicle may be booted or towed and impounded (CVC 22651 (i)).

For indigent person assistance and payment plans please visit www.VTA.org or call 1-669-228-1495.

Public Safety

VTA's Transit Patrol Unit, staffed by the law enforcement officers, will be patrolling these areas. If users are ever worried about their safety or the safety of others, please call 9-1-1.

General Rules

Failure to comply with any of the rules mentioned below while on VTA property is in violation of one or more of the following: [California Penal Code \(CPC\) 594, 640](#), or [Public Utility Code \(PUC\) 99170. Violation of PUC 99170](#) is punishable up to the maximum amount allowed by law. The rules and regulations in this handbook are subject to change based on the changes made to the CPC and PUC and applicable VTA Ordinances.

California Vehicle Code (CVC) and VTA regulations enforce at all times per CVC 21113 and VTA Ordinance 98.1. et seq.

VTA Ordinance 98.1 – Vehicles and Facilities

Section 4: Conditions for Passage on Transit Vehicles and Entry Upon and Use of Transit Facilities

Permission to enter upon or use a transit vehicle or transit facility is conditioned, in part, upon compliance with the following rules and regulations, the violation of which shall be cause for removal of a passenger from the transit vehicle or transit facility, in addition to any other penalty imposed by law:

- Commit any act or engage in behavior that could, with reasonable foreseeability, cause harm or injury to any person or property;
- Eat or drink or possess an open food or drink container where eating or drinking or possessing open food or drink containers is prohibited by sign or written notice, unless necessitated by a medical condition;
- Consume an alcoholic beverage or possess an open container of alcoholic beverage.
- Discard litter, except in receptacles provided for that purpose;
- Urinate or defecate at a transit facility or on a transit vehicle, except in a lavatory, unless the incident is a direct result of disability, age or medical condition;
- Smoke, vape or use an e-cigarette, or carry a lit cigar, pipe or cigarette of any type;
- Violate a notice, prohibition, instruction, or direction on any VTA notice or sign that is intended to provide for the safety or convenience of transit passengers, the efficient operation of the transit system, or management of VTA's transit vehicles and transit facilities; and/or
- Violate any rules, regulations and policies provisions promulgated by the General Manager that govern the conditions under which persons, entities or vehicles may enter upon and use transit facilities.

Amended and Restated Ordinance 98.1 Effective 2-7-2015 can be found at:

[Amended and Restated Ordinance 98.1](#)

VTA Ordinance 98.11.2 – Use, Traffic and Vehicles Operated or Parked on VTA Facilities

Purpose: These rules and regulations govern use, traffic and vehicles operated or parked on all property owned, leased or controlled by VTA, including but not limited to transit facilities and administrative facilities as defined in VTA Ordinance 98.1.

TD 98.11.2.4.1.2	VTA is not responsible for loss or damage to vehicles or personal property left in vehicles or on facilities.
TD 98.11.2.4.1.3	Vehicles, which include motorcycles and motor-powered bicycles, shall be parked within designated spaces.

TD 98.11.2.4.2.1	The maximum speed limit of any vehicle operating at any facility is 15 miles per hour.
TD 98.11.2.4.4.1	Parking so as to obstruct traffic is prohibited.
TD 98.11.2.4.4.2	Parking in posted Disabled Parking areas is prohibited unless a person with a disability displays a valid license plate or placard.
TD 98.11.2.4.4.3	Parking in posted No Parking areas or where the top and face of the curb is painted red is prohibited.
TD 98.11.2.4.4.4	Parking in posted Limited Parking areas in excess of time indicated is prohibited.
TD 98.11.2.4.4.5	Parking in Reserved Parking areas is prohibited unless authorized in writing by the General Manager (or designee).
TD 98.11.2.4.4.6	Parking in posted Loading areas is prohibited unless loading or unloading passengers or materials.
TD 98.11.2.4.4.8	Parking in posted carpool or vanpool areas is prohibited unless authorized in writing by the General Manager (or designee).
TD 98.11.2.4.4.10	Parking of vehicles over 20 feet long is prohibited unless authorized in writing by the General Manager (or designee).
TD 98.11.2.4.4.11	Parking and/or use of more than one parking space or outside of a designated parking space is prohibited unless authorized in writing by the General Manager (or designee).
TD 98.11.2.4.4.14	Parking on special event days, when in violation of signage establishing conditions and/or payment for special event parking, is prohibited.
TD 98.11.2.4.4.15	Parking or use in violation of a posted VTA sign which sets restrictions on parking and/or use of a parking facility or VTA property is prohibited.
TD 98.11.2.4.4.16	Tailgating is prohibited. This includes no open container, alcohol consumption, kegs, open flame, or grilling of food, and/or playing loud music.
TD 98.11.2.4.4.17	Soliciting or advertising for employment is prohibited.
TD 98.11.2.4.4.18	Engaging in sales is prohibited unless authorized in writing by the General Manager (or designee).

Penalties of violating these rules and regulations

- Violation of these rules and regulations shall be cause for removal from any transit facility, in addition to any other penalty imposed by law.
- Noncompliance with these rules and regulations is a violation of Vehicle Code Section 21113 (traffic and parking), or 22521 and 22656 (parking near light rail) and is punishable as provided by Vehicle Code Section 42001.
- Vehicles improperly parked may be removed or towed away at the owner's expense, as

provided by Vehicle Code Sections 22519 and 22651.

98.11.2 Amended and Restated Regulation Traffic and Vehicles Operated or Parked on VTA Facilities
1815, Effective 11/17/2015 can be found at:

[Parking Rules & Regulations](#)

[California Penal Code \(CPC\) 171.7\(b\)](#)

It is unlawful for any person to possess any of the following items on a bus, train or transit facility:

1. Any firearm.
2. Any imitation firearm as defined in California Penal Code (CPC) Section 417.4.
3. Any instrument that expels a metallic projectile, such as a BB or pellet, through the force of air pressure, CO₂ pressure, or spring action, or any spot marker gun or paint gun.
4. Any metal military practice, metal or plastic replica hand grenade.
5. Any metal replica hand grenade.
6. Any plastic replica hand grenade.
7. Any unauthorized tear gas weapon.
8. Any undetectable knife, as described in CPC Section 17290.

For questions or comments please contact VTA Customer Service at customer.service@vta.org or (408) 321-2300.