

**From:** VTA Board Secretary

**Sent:** Tuesday, November 17, 2020 3:57 PM

**To:** VTA Board of Directors; VTA Advisory Committee Members

**Cc:** VTA Board Secretary

**Subject:** VTA will pause efforts on advancing the Draft 2021 Transit Service Plan

**Importance:** High

**VTA Board of Directors and Advisory Committee Members:**

Please read the latest blogpost about deferring the Draft 2021 Transit Plan. VTA will shift its focus on the more urgent and significant issue of passenger pass ups on existing service due to the mandate to provide six feet between passengers on board transit. Please share this [blogpost](#) with your constituents and network.

Thank you.

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## **VTA Shifts Focus from Transit Service Plan to Urgent Issue of Passenger Pass Ups**

11/17/2020

Ken Blackstone

As the impacts of the COVID-19 pandemic increase in severity and additional restrictions are implemented in Santa Clara County, VTA's challenge is to remain responsive to public health mandates and current conditions while still providing safe and effective transit service. As a result, VTA will pause efforts on advancing the Draft 2021 Transit Service Plan to focus on the more urgent and significant issue of passenger pass ups on existing service due to the mandate to provide six feet between passengers on board transit.

To address these pass ups, VTA will increase service frequency where possible on the specific routes experiencing the most crowding. This allows us to focus on those who are the most reliant upon VTA service and impacted the most. Look for updates soon on which routes will see increased frequency. In the meantime, we urge our customers to please sign up to receive service alerts and get real-time crowding information via the [Transit app](#).