

VTA Contact Information

VTA Downtown Customer Service Center

55-A West Santa Clara Street, San José, CA 95113 Monday through Friday, 9:00 a.m. to 6:00 p.m. Closed Saturdays, Sundays and holidays

Customer Service Call Center

(408) 321-2300

UU. 48 SUINVIETSH

September 2021

Automated information available 24 hours in English/Spanish (800) 894-9908 outside Santa Clara County (408) 321-2330 TTY customer.service@vta.org

Santa Clara Valley

VTA Bike Locker Information

(408) 321-7520 bikelockers@vta.org

Lost and Found

If you forget your bike on the bus or train, you can claim it at 3331 North First Street, San José, CA 95134 in the Protective Service's Department located in Building C between the hours of 9 a.m. to 4 p.m. Monday through Friday. Please call (408) 321-7171 to check for your bicycle before arriving.

Get Involved

VTA and County Bicycle and Pedestrian Advisory Committee . . vta.org/about/board-and-committees Silicon Valley Bicycle Coalition bikesiliconvalley.org Friends of Stevens Creek Trail stevenscreektrail.org California Bicycle Coalition calbike.org

Many cities have a Bicycle and Pedestrian Advisory Committee (BPAC) comprised of residents who provide input on bicycle and pedestrian issues. Contact your city government for more information.

The VTA Bikeways Map illustrates the bike lanes. multi-use paths, and bicycle/pedestrian bridges throughout Santa Clara County. The map also rates the level of difficulty for selected streets. The ratings were developed jointly by VTA, local jurisdictions, and bicyclists. This map is also available at: vta.org/go/maps



Bikes on Transit General Rules:

 All bicyclists must pay the appropriate fare. There is no additional charge for bringing a bicycle on board.

Allow other passengers to enter or exit before loading or unloading your bicycle.

Bicyclists are responsible for

loading and unloading their Do not block doors, aisles, or stairwells with your bicycle

Avoid getting chain grease on transit vehicles and other passengers.

Muddy bicycles are not permitted on board at any time. Bicyclists must attend to bicycles not secured in racks

while on board transit vehicles Only human powered and sealed dry cell or gel cell electric-assisted bicycles are allowed on board.

In emergency situations, please leave your bicycle on board. Always walk your bicycle on station platforms and at transit

Do not lock your bicycle to poles, light fixtures, railings, etc. at transit centers or on rail platforms.

Bikes on VTA Buses

All VTA buses have exterior racks that accommodate at least two bikes. Newer 60-foot articulated buses also have bike parking inside the bus, accessible through the rear door. Let the operator know before loading or unloading your bike.

Bikes on VTA Light Rail Each VTA light rail vehicle has interior racks with space for up to eight bicycles. Please enter

through the doors marked by

Bikes are allowed on Caltrain and BART See caltrain.com and

a bicycle symbol.

Bike Share

bart.gov for details.

Bikes are available for up to 45-minute rentals at Bay Wheel stations or with dockless e-bikes. For a map of locations, pricing, and more information: www.lyft.com/bikes/.

E-Scooters E-scooters are available from

multiple companies throughout the county. E-scooters should only be ridden in the street or in bicycle facilities like trails and bike lanes.

Secure Bike Lockers

Secure bike parking is provided at various locations throughout Santa Clara County. See the map on the reverse side for locations.

Day-Use Lockers

VTA provides first-come first-serve electronic bike lockers at VTA transit centers and most light rail and Caltrain stations. A nominal fee, deducted from a "smart card" is charged for each use. To view locker locations or to sign up for a BikeLink smart card: bikelink.org (888) 540-0546.

Long-Term Use Lockers

VTA rents bike lockers to bicyclists with a \$25 key deposit. Keyed lockers are provided at light rail stations, transit centers, and Caltrain stations. To inquire about renting a locker: (408) 321-7520, Bikelockers@vta.org.

Caltrain Stations

Most Caltrain stations in Santa Clara County offer secure bike parking. For inquiries:

Bike lockers at stations

Tamien northward: contact Caltrain at caltrain.com or (650) 508-6350. Bike lockers at stations south of Tamien: contact VTA at

bikelockers@vta.org or (408) 321-7520. Bicycle storage shed in Mountain View: City of Mountain View public.works@mountainview.gov or (650) 903-6311.

Palo Alto Bikestation: (562) 733-0106 or bikestation.org or Palo Alto Bicycles at (650) 328-7411.

BART Stations

Milpitas and Berryessa BART stations will provide electronic bike lockers and a secure bike room for 200+ bikes once they open in 2020.

Preventing Bicycle Theft

Locking your bike to a bicycle rack can prevent most bicycle thefts. If you are leaving your bike at a station make sure it is locked well. Whether you're taking your bike on board or parking it at a station, make sure you record your bike's serial number along with

a description of the bike. This will areatly increase our chance of recovery if it is stolen. Lock frame and both wheels with U-Locks. Cable locks are easily cut.



Tips for Commuting by Bicycle

- Plan your route in advance. Use this map, online maps, and talk to other bicyclists to find the best route for you. Test ride your route when you're not in a rush.
- Maintain your bicycle in good condition. Check brakes regularly and keep tires properly inflated. Routine maintenance is simple and you can learn to do it yourself. Ride a well-equipped bicycle. Be sure your bicycle is adjusted to fit you properly. Outfit it with front and rear lights,
- a bell, rear-view mirror, and fenders (for rainy rides). Racks, baskets or bike bags are also useful for carrying things. Dress appropriately. Wear a helmet whenever you ride (required by law for bicyclists 17 and under). Wear clothes in layers, so you can adjust to temperature changes on

longer rides. Wear reflectors or flourescent colors when

riding in the dark. Add transit to your ride. Taking your bike on the bus or train means you can travel longer distances or skip sections you're not comfortable biking.

Downtown San José

7 miles) Cente

To Los Gato

Mineta San José Internationa Airport

- Take a class. Several organizations provide bicycle classes for adults. Start by contacting the Silicon Valley Bicycle Coalition: bikesiliconvalley.org
- Expressways: Bicycles are permitted on all Santa Clara County expressways. The expressways generally carry high volumes of traffic at high speeds. Bicyclists are therefore advised to use caution. Although there are bike lanes on some expressways, expressways should only be used by bicyclists with advanced skills.
- On-ramps/Off-ramps: Bicyclists should exercise extreme caution in areas where freeway and expressway on-ramps and off-ramps merge with local streets.
- Bike loop detectors: At some intersections, bicyclists can trigger a green light by placing the bicycle's wheels on the

Unpayed path

Bike lanes on street

Bike Boulevard

Freeways (bicycle prohibited

Access points to bike paths

Freeway on/off ramp crossing

VTA light rail and station

Middle & high schools

Caltrain

Locations with bike elockers and

Location with bike lockers and bike racks

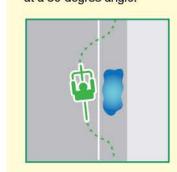
Bike/pedestrian bridges/underc

loop detector. The loop indicator may or may not be marked with a permanent stencil.



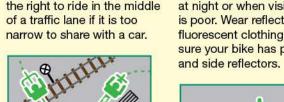
Avoid road hazards

Watch out for parallel-slat drainage grates, slippery manhole covers, oily pavement, detour signage, sand, gravel and debris. at a 90 degree angle.

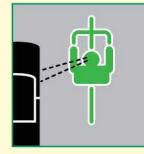


You may leave a bike lane

When a road hazard obstructs a bike lane, or you anticipate a motorist might turn across your path, you may temporarily merge with caution into the adjacent traffic lane for safety.

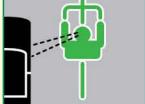


distance.



Keep your eyes roving constantly for cars, people, sand and gravel, grates, etc. Cross railroad tracks carefully Learn to look back over your or below the speed limit, and shoulder without losing your balance or swerving.



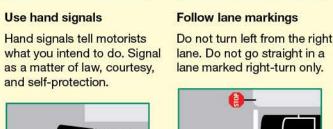


Scan the road around you



Yield to pedestrians

in crosswalks have the rightof-way. When entering or exiting driveways, bicyclists must yield to pedestrians on the sidewalk.



Ride with both hands, Make eye contact with ready to brake drivers. Assume they don't You may need to stop see you until you are sure suddenly at unexpected they do. When the sun is in times. In rain, allow three their eyes, drivers may not times the normal braking see you.

MICROMOBILITY LAWS & SAFETY TIPS

Bicyclists, like all roadway users, must follow the California Vehicle

· When passing bicyclists, motorists must leave at least three feet between the bicycle

and vehicle. If three feet is not possible, motorists must slow down and pass safely.

paths if they have a maximum motor-assisted speed of 20 mph. Trail speed limits must

• Electric scooters should only be ridden in bike lanes or on the street. You must have a

RIGHT -

Use hand signals

and self-protection.

Hand signals tell motorists

Unless specifically prohibited, slower-speed electric bikes are permitted on paved

Code. The Vehicle Code is available at codes.findlaw.com/ca/

· Bicyclists have the same rights and responsibilities as motorists.

driver's license or instruction permit to operate an e-scooter.

Bicyclists may ride on all roadways unless it is specifically prohibited.

vehicle-code/.

Bicyclists and e-scooters

are required to obey traffic

Come to a complete stop at

stop signs and red lights.

Ride in the middle of the

Don't ride the line. Get in the

middle of the lanes at busy

intersections and whenever

you are moving at the same

Keep clear of the door zone

Ride a door's width away

from parked cars. You have

lane in slow traffic

speed as traffic.

signs and signals

Did you know?



Ride to see and be seen

Use a strong headlight and rear reflector or taillight at night or when visibility is poor. Wear reflective or fluorescent clothing. Be sure your bike has pedal



on trails

slowing when passing.



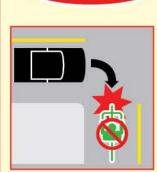
to turn left

Pedestrians on sidewalks and There are three ways to

across the street when the light turns green. 3. Like a pedestrian: Walk your bike across

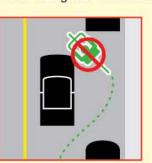
stop, turn, and then ride



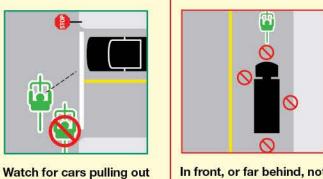


Never ride against traffic

Motorists are not looking for people riding against traffic on the wrong side of the road.



Motorists may not see you when you try to move into traffic.



In front, or far behind, not

To ensure drivers of large vehicles (buses, trucks and motor homes) can see you, stay out of their blind spots. Never pass on the right side. Ride far enough behind for the driver to see you, and at least four feet from the sides to avoid falling



Call out when passing other trail users

Slow down, call out or ring a bell before passing other trail users, and always give at least three feet passing distance.



Ride the speed limit

Most trails have speed limits of 15 mph or less. Respect the safety and comfort of other trail users by riding at



Choose the best way

make a left turn.

1. Like a vehicle: Signal, look back for oncoming traffic, then move into the left turn lane. Turn left when it is clear. 2. Like a bicycle: Ride to the far side of the intersection,

the intersection.





Don't ride on the sidewalk

The sidewalk is for pedestrians. Riding on the sidewalk is against the law in some cities. If you must ride on the sidewalk, ride slowly, yield to pedestrians, and watch for cars at driveways and



Don't pass on the right

Motorists may not look for nor see a person passing on the right.



Don't bike under the influence

It is against the law to ride a bicycle or e-scooter under the influence of alcohol or drugs.



Earbuds only in one ear

It is against the law to wear earphones or earbuds in both ears while riding. You must always keep one ear free to listen to traffic.

