
November 13, 2019

To: Proposers

From: Keisha Carnahan, Sr. Contract Administrator

Subject: Questions and Answers to RFP No. P19009
Janitorial Supplies and Housekeeping Service

This document provides answers to the following questions submitted regarding this solicitation:

Question 1: Will the restrooms in the Parking Garages located at Berryessa Road and Milpitas be open for public use?

Answer 1: The parking garages will not be for public use. The retailer at Milpitas may be the only non-VTA person with access.

Question 2: Will there be any restrooms for public use anywhere in the various locations listed in this RFP?

Answer 2: No, none of the restrooms at any of the locations in this agreement will be for public use.

Question 3: You are requiring the successful contractor to empty all the garbage containers on each floor of the two parking garages daily five days a week. So, what days do you want this trash emptied? For example, do you want this service performed Monday through Friday.

Answer 3: Monday through Friday will be the days the service is to be provided.

Question 4: You also listed that you would like all the trash picked up in the two parking garages once a week. How detailed do you want this trash pick-up service to be?

Answer 4: The Monday through Friday schedule will be sufficient for this service, the once a week request can be disregarded. Please download Addendum No. 3 for full details.

Question 5: Will VTA have trash dumpsters available to deposit any trash picked up in the two parking garages, or will be the contractor's responsibility to dispose the trash at their expense?

Answer 5: This will be the contractor's responsibility.

Question 6: Is there only one breakroom for Berryessa, and one breakroom for Milpitas Bart Station?

Answer 6: Yes, only one breakroom at each location.

Question 7: Is there any storage areas available at the two Bart Stations at Berryessa Road, and Milpitas for either cleaning equipment or supplies?

Answer 7: Yes, there is storage room space at each location.

Question 8: Is there any other new additions in this RFP from that last cleaning contract for cleaning the VTA Transit Centers other than the Bart Transit Centers at Berryessa Road, and the Bart Transit Centers Milpitas?

Answer 8: No, there are no further additions to this RFP other than the BART specified locations at this time.